

Advanced technology, security, and reliability: Euroged and Seeweb together in PEC management

Virtual Private Cloud, geographic Disaster Recovery, high security standards: why PecOrganizer by **Euroged chooses Seeweb**





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Introduction

Following the regulatory requirement to adopt a PEC (Certified Electronic Mail), companies, organizations, and professionals have progressively faced new critical challenges:

- Managing a high volume of messages;
- Coordinating multiple PEC addresses;
- Ensuring privacy protection for sensitive data. which is typically contained in a Certified Electronic Mail message.

All of this comes with a significant workload and an inherent risk of errors.

Moreover, at a supranational level, the European Union has taken action to enhance security standards and operational practices. In this context, initiatives such as DORA and NIS2 have been introduced to raise awareness of cybersecurity issues and cyber threats.

In this delicate and complex management landscape, **PecOrganizer** by Euroged has established itself as an advanced solution for handling certified communication flows within businesses.





Opportunities

Since 2014, **PecOrganizer**, an internally developed software by Euroged, has been a key solution for the efficient and secure management of Certified Electronic Mail (PEC), offering functionalities such as:

- 1. Archiving
- 2. Tracking
- 3. Message Assignment

In the era of digital transformation, document management and communication security are crucial for businesses and institutions. In this context, Seeweb and Euroged collaborate to support Italian companies with **advanced and high-performance solutions**.

Thanks to its **Virtual Private Cloud (VPC)** infrastructure, Seeweb has been chosen by Euroged to ensure that *PecOrganizer* provides stability, security, and compliance, in line with the specific regulatory requirements of its highly sensitive sector.

Solution

PecOrganizer belongs to the business management software family: developed by Euroged, it **centralizes and simplifies the management of corporate PEC mailboxes**, integrating with existing systems and minimizing operational errors and the risk of document or information loss.

Designed to be intuitive and secure *by design*, the software **organizes** PEC messages into a single centralized archive, **ensuring tracking** of all user actions on each message and enabling an **automated message distribution flow** to designated corporate users - eliminating confusion and saving time.

The software effectively addresses common PEC management challenges, such as:

- Lack of control: All user actions are tracked and monitored.
- Automated message assignment: PEC messages are routed to the appropriate personnel, avoiding incorrect assignments to individuals who should not (or cannot) be involved.
- **Storage management**: Secure, compliant archiving with no space limitations imposed by individual providers.
- **Use of shared mailboxes**: Easy access for authorized users, with differentiated permission levels.
- **Automatic receipt reconciliation**: Automated matching of acceptance and delivery receipts for messages.



Services Used

Euroged has chosen to host <u>PecOrganizer</u> on Seeweb's infrastructure to ensure compliance with both regulatory and market standards. The service is based on a **Virtual Private Cloud** (**VPC**) infrastructure, designed to provide reliability, security, and regulatory compliance.

The *PecOrganizer* service is built on a redundant infrastructure, ensuring operational continuity and protection against unforeseen events through **a geographic Disaster Recovery strategy**. This means that PEC data is stored on an infrastructure with backups in **geographically distant data centers**, minimizing the risk of data loss or service disruption in the event of failures.

Seeweb's infrastructure guarantees **high security and availability standards**, which are crucial for managing Certified Electronic Mail (PEC) communications that require total reliability and continuous access.

Additionally, both *PecOrganizer* and Seeweb are certified according to **international standards ISO 9001 and ISO 27001**, ensuring quality management and information security (critical aspects for a platform handling sensitive data like PEC messages).

Regulatory compliance is a fundamental aspect of *PecOrganizer*, a solution specifically designed to meet the legal document management needs of businesses and public entities.

By operating on a Virtual Private Cloud infrastructure that adheres to data protection regulations, Euroged provides its clients with the peace of mind that every communication is managed according to the highest security and traceability standards, ensuring data confidentiality and minimizing operational and legal risks.



Result

Thanks to the infrastructure provided by Seeweb, Euroged has been able to strengthen its offering, ensuring **reliability and security** for *PecOrganizer*. Today, *PecOrganizer* is a daily tool in the operations of hundreds of Italian companies.

The solution helps improve business productivity by reducing risks and optimizing the management of PEC flows in a secure and compliant environment.







Conclusion

The collaboration between Euroged and Seeweb exemplifies how a partnership based on advanced technology, security, and reliability can lead to significant results, providing customers with high-performance and compliant solutions.

Thanks to the robustness of Seeweb's infrastructure, Euroged has been able to refine its software, making *PecOrganizer* a benchmark for PEC communication management in Italy.











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Virtual Private Cloud



